

HOW TO REPORT ONLINE ABUSE

a victim resource guide



BE VERY DETAILED

Tell a story so detailed that the person reviewing your report can picture it in their mind's eye. This makes it easier for them to come to the conclusion you want.

Goal: For the reviewer to have zero questions.



BE DETERMINED

Follow up.
Follow up again.
Ask for firm timelines.
Follow up if they pass.
Hold them accountable.
Ask for a contact person.
Follow up.



AVOID TERMS OF ART

Avoid terms that mean different things to different people like Hacking, Harassment & Cyberstalking.

Instead, describe what happened:



"They accessed my phone without my consent & made account changes."



"They won't stop messaging me."



PROVIDE EVIDENCE

A concise timeline of events including evidence is powerful.

Examples:

Photos
Emails
Screenshots
Security notifications
Messages

Let the evidence tell the story.